



TINEKA VOS

ESTATE & YACHT INTERIOR MANAGER | CHIEF STEWARDESS



+1 954 701 7473

tineka2000@gmail.com



www.b2syachting.com/couple

DOB: April 1978

Nationality: South African

Current South African Passport

VISA: USA Work Authorization - Pending

Driver's License – Motor Vehicle License

Excellent Health

English and Afrikaans

Current Location: South Africa

CERTIFICATION & TRAINING

- ▶ ADV. STEWARDESS TRAINING COURSE
- ▶ SILVER SERVICE COC
- ▶ FLORAL DESIGN AND CARE
- ▶ CULINARY ART – EDEN SCHOOL OF CULINARY ART
- ▶ FOOD SAFETY & MANUFACTURING PRACTICES
- ▶ GENERAL HEALTH, HYGIENE & SAFETY
- ▶ HOSPITALITY ACCOUNTING & FINANCIAL CONTROL
- ▶ MICROSOFT OFFICE AND EXCELL
- ▶ ELEMENTARY FIRST AID
- ▶ HAIR DRESSING & COSMETOLOGY

Highly experienced maritime and hospitality professional with over 25 years of international experience across luxury yachting, estate management, boutique hospitality and high-end hotel environments. Specializing in managing complex interior environments where service excellence, organization, and attention to detail are critical. Development and implementation of structured housekeeping systems, ensuring consistency, efficiency, and high presentation standards.

RELOCATION AND PERSONAL TIME | 2023 - 2025

SOUTH AFRICA

- ▶ Relocated to South Africa in 2023 following sale of Costa Rica business.
- ▶ Completed residential build project (2023–2024)
- ▶ Actively pursued new career opportunities in 2024 - 2025, furthering professional development through computer training in Microsoft Word and Excell.
- ▶ Applied to USCIS Resettlement Program in 2025 currently awaiting approval to relocate to the USA

BUSSINESS OWNER & MANAGER | 2016 - 2022

LUXURY ECO-LODGE | Costa Rica

- ▶ Co-developed and operated a boutique luxury hospitality business, building operational systems, staff structure, and guest experience delivery from the ground up.
- ▶ Responsible for reservations, online booking and personalized concierge services.
- ▶ Planned and executed events and bespoke guest experiences, incl private dinners & celebrations.
- ▶ Coordinated travel logistics, excursions, and on-site activities tailored to individual preferences.
- ▶ Managed and trained housekeeping and ground staff, ensuring consistent service standards and daily operational efficiency.
- ▶ Maintained inventory control and provisioning systems, including housekeeping supplies and guest amenities.
- ▶ Implemented structured cleaning schedules and operational routines to ensure high presentation standards.
- ▶ Delivered a consistently high-quality guest experience, resulting in strong reviews and repeat international clientele.

YACHTING INDUSTRY | 2001 - 2021

Interior Management | UHNW Service Delivery | Team Leadership | Concierge & Events | Housekeeping Systems | Provisioning & Inventory | Food & Beverage | Silver Service

M/Y OCEAN DRIVE | 110ft Benetti Delfino | 2014 - 2016

CHIEF STEWARDESS

- ▶ Sole Stewardess onboard a busy private yacht operating in the Caribbean and US East Coast.
- ▶ Responsible for full interior operations, maintaining the vessel to “as-new” condition, including high-end finishes.
- ▶ Coordinated daily operations within a 4-crew environment, ensuring smooth service delivery for up to 10 guests, including breakfast, lunch, and dinner service - day charters with up to 16 guests.
- ▶ Managed all housekeeping, cabin service, laundry, and interior presentation standards.
- ▶ Provided provisioning and crew catering when no chef was onboard.
- ▶ Maintained consistently high service standards for private owners in a demanding operational environment.

AREAS OF EXPERTISE

Interior & Household Management

Managing high-end interiors to exceptional standards, including housekeeping systems, organization, presentation, and overall functionality of private environments.

Guest Experience & Service Excellence

Delivering refined, white-glove service with a strong focus on anticipating needs, creating seamless guest experiences, and maintaining discretion in UHNW settings.

Housekeeping Systems & Quality Control

Designing and implementing structured cleaning schedules, standards, and processes to ensure consistency, efficiency, and high-quality presentation.

Provisioning & Inventory Management

Full responsibility for sourcing, purchasing, and managing inventories, including food, beverages, linens, and household supplies with strong cost awareness.

Food & Beverage Service (Silver Service)

Expertise in formal and informal dining service, table presentation, wine service, and managing dietary requirements, allergies, and preferences.

Staff Training & Team Coordination

Leading and training interior teams, setting standards, delegating tasks, and ensuring smooth day-to-day operations in high-pressure environments.

CORE SKILLS
<ul style="list-style-type: none"> ▸ Interior & Household Management ▸ Guest Experience & White-Glove Service ▸ Housekeeping Systems & Quality Control ▸ Provisioning, Inventory & Cost Control ▸ Food & Beverage Service (Silver Service) ▸ Staff Training, Leadership & Coordination ▸ Event Planning & Lifestyle Management ▸ Concierge Services & Guest Relations ▸ Operational Administration & Organization ▸ Hygiene, Sanitation & Safety Compliance ▸ High-Pressure Performance & Adaptability

HOTEL EXPERIENCE
<p>ROYAL CARIBBEAN CRUISELINES m/v “Enchantment of the Seas” Head Dining Room Waitress</p> <p>STOCKS HOTEL * * * Sark, Channel Islands, UK Cocktail Waitress, Formal Service</p> <p>HIGHLANDS HOTEL * * * Aviemore, Scotland, UK Head Waitress, Silver Service</p> <p>STAKIS HOTEL * * * * Coylumbridge, Scotland, UK Dining Room Waitress, Silver Service</p> <p>CRIEFF HYDRO HOTEL * * * * Crieff, Scotland, UK Dining Room Waitress, Silver Service</p>

HOBBIES & INTERESTS
<ul style="list-style-type: none"> ▸ Personal Development Reading ▸ Wellness & Healthy Living ▸ Faith and Spiritual Growth ▸ Wildlife and Nature Walks ▸ Camping & Hiking ▸ Healthy Lifestyle Cooking ▸ Recipe Development

PERSONAL REFERENCES
<ul style="list-style-type: none"> ▸ Provided as separate document

M/Y JESSICA | 112ft Westport | 2013

CHIEF STEWARDESS | Private Yacht

- Joined the vessel during a busy shipyard period, taking full responsibility for interior setup and operational readiness.
- Managed all interior operations and guest service delivery for a private, live-aboard owner and family
- Recruited and trained interior support staff, including Second Stewardess and Chef.
- Led and supervised a 2-person interior team within a 5-crew environment.
- Delivered daily guest service, housekeeping, and laundry operations, maintaining high presentation standards for up to 10 guests.
- Managed operations under a strict budget and demanding itinerary, ensuring efficient resource use.
- Worked closely with owner to support a dynamic onboard lifestyle for family use and extended stays.

M/Y ZIACANIA | 100ft Ferretti | 2008 - 2013

CHIEF STEWARDESS | Charter Yacht

- Led full interior transformation from bareboat vessel to operational luxury charter yacht. Joined in Italy with charters booked operating dual seasons in Europe and Caribbean.
- Established all interior systems, standards, and operational procedures, preparing the vessel to compete in the high-end charter market, full procurement and provisioning, including sourcing all interior items, equipment, and guest supplies from scratch.
- Played a key role in hiring crew, conducting interviews and assisting in the selection of chefs.
- Managed full interior operations for both private and charter use, including housekeeping, service, and presentation standards.
- Maintained control of inventory, provisioning, and interior accounting, ensuring efficient stock management and cost control.
- Coordinated charter preparation and guest experience, including dietary requirements, preferences, and bespoke service delivery.
- Oversaw wine selection, purchasing, and storage, supporting high-level food and beverage service
- Liaised with Captain and management on charter planning, guest itineraries, and operational logistics.
- Supported galley operations, including menu planning, provisioning, and crew catering during downtime.
- Delivered full interior service operations, including housekeeping, laundry, cabin detailing, and floral arrangements.
- Busy charter schedule with short turnaround within a 4-crew team, hosting up to 8 guests across multiple international cruising regions.

M/Y PERCAL 2 | 120ft Baglietto | 2008

CHIEF STEWARDESS | Private Yacht

- Responsible for full interior commissioning and first-use readiness of new-build yacht.
- Established interior systems, organization, and operational readiness from scratch
- Prepared vessel for owner’s first use, ensuring high presentation and service standards under time pressure
- Managed large-scale provisioning for extended owner use (6 weeks)
- Coordinated guest service structure, housekeeping systems, and interior operations
- Delivered service for a high-demand private family, ensuring readiness and execution in a compressed timeframe
- Led and supervised a 2-person interior team with 6-crew environment and 10 guests.

ADDITIONAL LARGE YACHT EXPERIENCE | 2001 – 2021

Extensive experience across private and charter yachts up to 165ft covering multiple roles

- **m/y KIMBERLY | 130ft Palmer Johnson (Private)** – Chief Stewardess | San Diego, CA
- **m/y INSPIRED | 130ft Crescent (Private)** – Chief Stewardess | Newport Beach, CA
- **m/y PERFECT PERSUASION 160ft (Charter)** - 2nd Stewardess | Crew Cook | France
- **m/y ELLIX TOO 165ft (Private)** – Sous Chef | Stewardess | Europe
- **s/y PHRYNE 165ft Perini Navi (Private)** – 2nd Stewardess | Europe
- **m/y MONTE CARLO 132ft (Charter)** – 2nd Stewardess | Caribbean